

THIS AGREEMENT dated for reference the 30th day of June , 2023.

BETWEEN

HIS MAJESTY THE KING IN RIGHT OF THE PROVINCE OF BRITISH COLUMBIA, as represented by the Minister of Transportation and Infrastructure

(the "Province")

AND

BRITISH COLUMBIA FERRY SERVICES INC. a body corporate,
incorporated under the laws of the Province of British Columbia under Certificate of
Incorporation No. 0667014

("BC Ferries")

WHEREAS

- A. The Coastal Ferry Services Contract, as defined in this Agreement, contemplates that the parties will from time to time enter into discussions reviewing certain matters set out in the Coastal Ferry Services Contract.
- B. The parties have undertaken such discussions and wish to amend and supplement the Coastal Ferry Services Contract on the terms and conditions set out in this Agreement.

NOW THEREFORE in consideration of the foregoing premises and for other good and valuable consideration (the receipt and sufficiency of which is hereby acknowledged by the parties), the Province and BC Ferries agree as follows:

ARTICLE 1 - DEFINITIONS

1.1 In this Agreement:

- (a) "CFSC" means the service contract between the Province and BC Ferries entitled the "Coastal Ferry Services Contract", as amended, and any other words having initial uppercase letters will have the meaning given to them in the CFSC.

ARTICLE 2 – COASTAL FERRY SERVICES CONTRACT

Preamble to CFSC

2.1 The preamble paragraphs are deleted and the following are substituted:

- A. BC Ferries was formed on January 1, 1977 to operate the coastal ferry service that was initiated by the Province in 1960 to provide marine vehicle and passenger transportation services on the British Columbia coast.
- B. On September 13, 2017, the Province committed to working in partnership with Indigenous peoples to embrace and implement the *United Nations Declaration on the Rights of Indigenous Peoples* (UNDRIP) and has enacted the *Declaration on the Rights of Indigenous Peoples Act* that provides a framework for the implementation of UNDRIP in British Columbia. BC Ferries acknowledges that it operates within many First Nations' territories and is committed to ongoing engagement in support of provincial reconciliation efforts.

- C. The coastal ferry system is integral to economic growth and development in British Columbia, and getting people and goods to their destinations safely, efficiently and on time is essential if British Columbia is to be competitive in the world economy in which it operates.
- D. BC Ferries is an integral part of British Columbia’s coastal ferry system, linking Vancouver Island to the mainland of British Columbia and linking many other coastal communities.
- E. BC Ferries will be independent from government and will operate on a commercial basis, subject to regulatory oversight by an independent regulator, known as the British Columbia Ferries Commissioner.
- F. Coordination between the public and private sectors in the delivery of coastal ferry services will serve to enhance and strengthen the transportation sector in British Columbia.
- G. As a service integrator, BC Ferries will plan and co-ordinate ferry transportation activity throughout the BC Ferry System.
- H. The parties agree to work together to improve inter-modal connectivity and integration with the broader provincial transportation networks.
- I. For the travelling public, fares and schedules should be predictable and consumer choice should be expanded significantly, when financially viable.
- J. Core Service Levels are designed to ensure basic ferry service is, at a minimum, maintained, recognizing the need for some operational flexibility.

Definitions

2.2 The definitions of “Major Route,” “Northern Route,” “Order” and “Temporary Service Disruption” are deleted and the following are substituted:

“**Major Route**” includes all of the following Designated Ferry Routes:

Designated Ferry Route	
Route No.	Designated Ferry Route Name
1	Tsawwassen/Swartz Bay
2	Horseshoe Bay/Nanaimo
3	Horseshoe Bay/Langdale
30	Tsawwassen/Nanaimo

“**Northern Route**” includes all of the following Designated Ferry Routes:

Designated Ferry Route	
Route No.	Designated Ferry Route Name
10	Port Hardy/Prince Rupert
11	Prince Rupert/Skidegate
28	Port Hardy/Mid Coast/Bella Coola

“**Order**” means a determination, direction, decision or authorization made by the Commissioner pursuant to the Act, and includes:

- (a) an application to reduce the Core Service Level in relation to a Designated Ferry Route or Route

Group,

- (b) an application to discontinue a Designated Ferry Route or Route Group, or
- (c) an application to remove a Designated Ferry Route from regulation under the Act;

“Temporary Service Disruption” means a short term temporary ferry service disruption for the period described in section 2(a) to (c) of Schedule “A”, and for greater certainty excludes temporary reductions in service contemplated in sections 42 or 43 of the Act;

Provisions

- 2.3 Where a reference to “Service Fees” is made throughout the Agreement, such phrase shall be amended from the plural to the singular, being “Service Fee.”
- 2.4 All references throughout the CFSC provisions that refer to “the BC Ferries” as a party to the CFSC are amended to “BC Ferries.”
- 2.5 All references throughout the CFSC provisions that refer to “order” in reference to the Commissioner’s Order pursuant to the definition shall be replaced with “Order.”
- 2.6 Section 1.02 is deleted and the following substituted:

The following Schedules are incorporated into and form an integral part of this Agreement:

Schedule A – Designated Ferry Routes and Services
Appendix 1 - Route Overview
Appendix 2 – Unregulated Routes
Schedule B - Service Fee for Regulated Routes
Appendix 1 – BC Student (under 19 years age old) Discount Table
Schedule C – Service Fee for Unregulated Routes

- 2.7 Section 4.01 is amended by the addition of the following paragraph after paragraph (vi):

(vii) in all cases of (i) to (vi), the provisions of Schedule B section 3 do not apply.

- 2.8 Section 4.03 is deleted and the following substituted:

If the Commissioner authorizes BC Ferries to temporarily reduce service on a Designated Ferry Route below the Core Service Level required in relation to that Designated Ferry Route, the parties will amend the Agreement in accordance with the terms and conditions specified by the Commissioner in the Order.

- 2.9 The provisions regarding route discontinuance from Section 4.04 – 4.07 inclusive are deleted and the following are substituted

Route Discontinuance

- 4.04 BC Ferries will not at any time following the First Performance Term apply to discontinue ferry transportation services in relation to a Designated Ferry Route during any period commencing on the twelfth month before the beginning of a Performance Term and ending on the sixth month before the beginning of a Performance Term.
- 4.05 In no event will BC Ferries discontinue ferry transportation services in relation to a Designated Ferry Route unless BC Ferries first obtains an Order authorizing discontinuance.
- 4.06 Prior to BC Ferries seeking to obtain an Order authorizing discontinuance, the parties will commence negotiation of a reasonable amendment to the Service Fee, if any, as a result of the discontinuance.
- 4.07 If the Commissioner issues an Order authorizing BC Ferries to discontinue ferry transportation

services in relation to a Designated Ferry Route, then

- (a) the parties will amend any portions or provisions of the Agreement affected by the discontinuance in accordance with the terms and conditions specified by the Commissioner in the Order;
- (b) in the event the parties did not agree on the amended Service Fee in accordance with section 4.06, the Province, acting reasonably, shall set the Service Fee by written notice to BC Ferries no later than 30 days from the date of discontinuance in the Order; and
- (c) the Province will continue to pay the unreduced Service Fee until the date of discontinuance authorized by the Commissioner in accordance with the Act.

2.10 Section 4.08 is amended by the deletion of the reference to Sections 2 and 3 of Schedule A.

2.11 Section 4.09 is deleted and the following is substituted:

If the parties agree to adjust the Core Service Level in relation to a Designated Ferry Route during a Performance Term, the parties will amend the portions or provisions of the Agreement affected by the adjustment, including, as applicable, Appendix 1 of Schedule A and the Service Fee as determined by the parties, to incorporate the agreed adjustment for the remainder of the Performance Term and any such amendment will become effective on the date agreed upon in writing by the parties.

2.12 Section 4.11 is deleted and the following is substituted:

If the parties agree to adjust the Core Service Level in relation to a Designated Ferry Route following deployment of one or more new Vessels, the parties will amend the portions or provisions of the Agreement affected by the adjustment, including, as applicable, the Core Service Level in relation to that Designated Ferry Route, and any such amendment will become effective on the date agreed upon in writing by the parties.

2.13 The provisions regarding the Service Fee review, from Sections 5.02 - 5.04 inclusive, are deleted and the following are substituted:

Service Fee Review

5.02 If BC Ferries makes an application for relief to the Commissioner under section 42 of the Act in relation to a Designated Ferry Route and the Commissioner issues a preliminary decision in respect of that application, then, within 10 days after receiving the preliminary decision, the parties will meet to review the preliminary decision and to discuss whether the Province is willing to increase the Service Fee for the remainder of the Performance Term.

5.03 If the Province agrees to increase the Service Fee, the parties will promptly, and in no event later than 20 days after receiving the preliminary decision

- (a) amend the Agreement to incorporate the agreed Service Fee for the remainder of the Performance Term; and
- (b) notify the Commissioner of the amendment.

5.04 If the Province chooses not to increase the Service Fee, the parties will promptly, and in no event later than 20 days after receiving the preliminary decision, so inform the Commissioner.

2.14 Sections 5.07 and 5.08 are deleted and the following substituted:

5.07 If following the meetings and discussions referred to in section 5.06 the parties are able to agree to both the Core Service Levels to be provided by BC Ferries for the next Performance Term and the Service Fee to be paid for the next Performance Term, the parties will

- (a) amend the Agreement to incorporate those agreed changes for the next Performance Term; and

- (b) no later than nine (9) months before the end of the current Performance Term, submit a copy of the amended Agreement to the Commissioner, as required by the Act.

5.08 If following the meetings and discussions referred to in section 5.06 the parties are unable to agree to one or more Core Service Levels in relation to one or more Designated Ferry Routes for the next Performance Term, or to the amount of the Service Fee to be paid by the Province for the next Performance Term, or to both, then the following rules will apply:

- (a) if the parties are unable to agree to the Core Service Level in relation to a Designated Ferry Route, the Core Service Level for that Designated Ferry Route will remain the same for the next Performance Term;
- (b) if the parties are unable to agree to the amount of the Service Fee, the Province may nevertheless specify the amount of such Service Fee; and
- (c) no later than nine (9) months before the end of the current Performance Term, the parties will amend the Agreement to incorporate the Core Service Levels and Service Fee as agreed upon by the parties or as established pursuant to paragraphs (a) and (b) for the next Performance Term, and submit a copy of the amended Agreement to the Commissioner, as required by the Act.

2.15 Section 6.04 (k) is deleted and the following substituted:

- (k) within 180 days of the end of its fiscal year, hold an annual public meeting relating to the management and operation of its business and, in holding such a meeting, it will
 - (i) publish 30 days prior notice of such meeting in a daily newspaper of general circulation on Vancouver island, the Gulf Islands, Haida Gwaii, Prince Rupert and Vancouver;
 - (ii) afford a reasonable opportunity to the public for the asking of questions and expressing of views;
 - (iii) ensure that at least a majority of its Board of Directors is present;
 - (iv) present and distribute copies of its most recent audited financial statement;
 - (v) present and distribute copies of the annual report provided to the Commissioner pursuant to section 66 of the Act for the prior fiscal year; and
 - (vi) present and distribute its business plan for the current fiscal year;

2.16 Section 6.04 (l) is deleted and the following substituted:

- (l) within the first Contract Year of Performance Term 6, meet with the Province:
 - (i) to develop and make public measures that will inform the parties when a review of Core Service Levels on a designated ferry route is required; and
 - (ii) discuss fleet and vessel performance reliability measures; and

2.17 Section 9.04 is deleted and the following substituted:

- 9.04 If the parties agree that the Unregulated Route will become a Regulated Route under this Agreement
- (a) the parties will amend the Agreement to
 - (i) include the former Unregulated Route as Regulated Route, and
 - (ii) set out the increase in the Service Fee that the Province will make available as a

result of the addition of the new Regulated Route for the Performance Term; and

- (b) BC Ferries will apply to the Commissioner to determine if there is any change to the price cap resulting from the inclusion of the new Regulated Route for the Performance Term.

2.18 Section 13.01 is deleted and the following substituted

13.01 Any disputes that arise under this Agreement, except disputes pertaining to Articles 4 and 5, will be referred to and finally resolved by arbitration administered by the Vancouver International Arbitration Centre pursuant to its applicable rules or, if the Centre is unavailable, any other independent and impartial body or individual acceptable to the parties.

2.19 The notice provisions of Section 15.05 and 15.06 are deleted and the following substituted:

15.05 Any notice, document, statement, report, demand or payment desired or required to be given or made under this Agreement, must be made in writing and will be deemed to be duly served if delivered to a party by hand, prepaid courier, prepaid registered mail or email (with receipt confirmation) at the address designated by it, until a party provides the other prior notice of a change thereto

- (a) if to the Province:

His Majesty the King in Right of the Province of British Columbia

Ministry of Transportation and Infrastructure

PO Box 9850 Stn Prov. Govt.

5th Floor – 940 Blanshard Street Victoria, BC V8W 9T5

Attention: Deputy Minister, Ministry of Transportation and Infrastructure

Email: trandeputyminister@gov.bc.ca

- (b) if to BC Ferries:

BRITISH COLUMBIA FERRY SERVICES INC

Suite 500 – 1321 Blanshard Street, Victoria, British Columbia V8W 0B7

Attention: President and Chief Executive Officer

Email: ceo@bcferries.com

and any such notice, document, statement, report, demand or payment if mailed will be deemed given to and received by the addressee on the fifth business day after the mailing of the same except in the event of disruption of postal services in Canada in which case any such notice, document, statement, report, demand or payment will be deemed given to and received by the addressee when actually delivered to the particular address set out above and any such notice, document, statement, report demand or payment if emailed will be deemed sent to and received by the addressee on the business day it was sent or if sent after regular business hours, on a weekend or a statutory holiday, then it will be deemed sent to and received by the addressee at the commencement of the next business day.

2.20 Schedules A and B are deleted and replaced with the attached Schedules A and B.

ARTICLE 3 - GENERAL

3.1 Notwithstanding any other provision of this Agreement, the payment of money by the Province to BC Ferries in connection with this Agreement or under the CFSC as a result of or in connection with this Agreement is subject to:

- (a) there being sufficient monies available in an appropriation, as defined in the Financial Administration Act, to enable the Province, in any fiscal year or part thereof when any payment

of money by the Province to BC Ferries falls due, to make that payment; and

- (b) Treasury Board, as defined in the *Financial Administration Act*, not having controlled or limited, under the *Financial Administration Act*, expenditure under any appropriation referred to in subsection (a) of this section.

- 3.2** No term of this Agreement is intended to derogate from or be inconsistent with or in conflict with any law, including without limitation the Act, and shall not be interpreted in a manner as to result in any such derogation, inconsistency or conflict.
- 3.3** Each term of this Agreement will be valid and enforceable to the fullest extent permitted by law and if any term of this Agreement is held to be invalid, unenforceable or illegal to any extent, such term may be severed and such invalidity, unenforceability or illegality will not prejudice or affect the validity, enforceability and legality of the remaining provisions of this Agreement.
- 3.4** This Agreement, the CFSC, and any letter agreements entered into between the parties constitute the entire agreement between the parties in respect of the subject matter of this Agreement and no understandings, representations, contracts, or agreements, written, oral or otherwise, exist between the parties with respect to the subject matter of this Agreement except as expressly set out in this Agreement or the CFSC.
- 3.5** Time is of the essence of this Agreement and will remain of the essence of the CFSC, as amended and supplemented by this Agreement.
- 3.6** The provisions of the CFSC, as amended and supplemented by this Agreement, are ratified and confirmed and where the CFSC is referred to in another agreement between the Province and BC Ferries, unless otherwise expressly provided for, those references will be deemed to refer to the CFSC as amended and supplemented by this Agreement.
- 3.7** All dollar amounts expressed in this Agreement refer to lawful currency of Canada.
- 3.8** No waiver by either party of a breach or default by the other party in the observance, performance or compliance of any of its obligations under this Agreement will be effective unless it is in writing and no such waiver will be deemed or construed to be a waiver of any other breach or default, and failure or delay on the part of either party to complain of an act or failure of the other party or to declare such other party in default, irrespective of how long such failure or delay continues, will not constitute a waiver by such party of any of its rights against the other party.
- 3.9** Each party will, upon the reasonable request of the other, make, do, execute or cause to be made, done or executed all further and other lawful acts, deeds, things, devices, documents, instruments and assurances whatever for the better or more perfect and absolute performance of the obligations of the requested party under this Agreement.
- 3.10** This Agreement may only be amended by a written agreement executed on behalf of each of the Province and BC Ferries.
- 3.11** Notwithstanding the date of execution or delivery of this Agreement, this Agreement is effective as of April 1, 2024.

WHEREFORE the parties hereto have executed this Agreement as set out below.

SIGNED on behalf of His Majesty the)
King in Right of the Province of)
British Columbia by a duly authorized)
representative of the Minister)
of Transportation and Infrastructure,)
this June 30, 2023 in the presence of:)



(Witness)



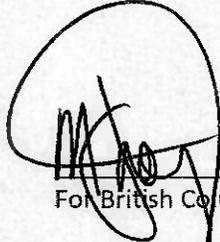
For the Minister of Transportation and Infrastructure

Kathryn Krishna, Deputy Minister
Name and Title of Authorized Representative

SIGNED on behalf of British Columbia)
Ferry Services Inc.)
by a duly authorized representative)
this JUNE 28, 2023)
in the presence of:)



(Witness)



For British Columbia Ferry Services Inc.

NICOLAS JIMENEZ, PRESIDENT & CEO
Name and Title of Authorized Representative

Schedule “A”
Designated Ferry Routes And Services

1. BC Ferries will operate the BC Ferry System in a manner that complies with, or exceeds, the Core Service Levels in relation to the following Designated Ferry Routes comprised in the following Route Group known as the Designated Ferry Route Group:

DESIGNATED FERRY ROUTE GROUP	
Route No.	Designated Ferry Route Name
1	Tsawwassen/Swartz Bay
2	Horseshoe Bay/Nanaimo
3	Horseshoe Bay/Langdale
4	Swartz Bay/Salt Spring
5	Swartz Bay/Outer Gulf Islands
6	Crofton/Salt Spring
7	Saltery Bay/Earls Cove
8	Horseshoe Bay/Bowen Island
9	Tsawwassen/Gulf Islands
10	Port Hardy/Prince Rupert
11	Prince Rupert/Skidegate
12	Brentwood Bay/Mill Bay
13	Langdale/Gambier/Keats
17	Comox/Powell River
18	Powell River/Texada
19	Nanaimo Harbour/Gabriola
20	Chemainus/Thetis/Penelakut
21	Buckley Bay/Denman
22	Denman/Hornby
23	Campbell River/Quadra
24	Quadra/Cortes
25	Port McNeill/Alert Bay/Sointula
26	Skidegate/Alliford Bay
28	Port Hardy/Mid Coast/Bella Coola
30	Tsawwassen/Nanaimo

2. The Core Service Levels for each of the Designated Ferry Routes as described and contained in Appendix 1 of this Schedule, entitled “Route Overview Document”, include the following additional service level allowances, service requirements and adjustments:

- (a) Temporary Service Disruptions: The Core Service Level in relation to each Designated Ferry Route includes an allowance for a short term, Temporary Service Disruption if
- (i) the disruption is for a duration of not more than twenty (20) consecutive days, except for those Designated Ferry Routes on which daily service is not scheduled, in which case, the disruption is for a duration of not more than twenty (20) consecutive days on which service is scheduled to be provided in accordance with the Published Schedule for that Designated Ferry Route;

- (ii) the disruption is due to any one or more of the following circumstances:
- Vessel or dock breakdown or mechanical failure,
 - situations that compromise safety (and for clarity, while having insufficient crew is not included as circumstance giving rise to Temporary Service Disruption, exceptions can be considered where the parties, acting reasonably, agree that the circumstances were beyond BC Ferries' control),
 - tasking of Vessels for emergency response,
 - bad weather,
 - maintenance to Vessels or docks,
 - sinking or grounding of Vessels,
 - fire,
 - labour disputes, except lockouts initiated by BC Ferries,
 - annual roe herring fishery season as established by the Department of Fisheries and Oceans in the Baynes Sound waterway (Designated Ferry Route 21); or
 - mitigation of underwater radiated noise to support the recovery of southern resident killer whales; and
- (iii) subject to (b) and (c), the aggregate of all Temporary Service Disruptions which occurred during the applicable Contract Year does not exceed thirty (30) days;
- (b) Designated Ferry Routes 12 and 26: The Core Service Level in relation to Designated Ferry Routes 12 and 26 also includes an allowance for a Temporary Service Disruption of up to seventy (70) consecutive days once in every five (5) years on those Designated Ferry Routes for the purpose of carrying out quinquennial surveys and refits;
- (c) Designated Ferry Route 28: The Core Service Level in relation to Designated Ferry Route 28 also includes an allowance for a Temporary Service Disruption of up to sixty five (65) consecutive days each year on this Designated Ferry Route for the purpose of carrying out surveys and refits;
- (d) Provincial Social Program Requirement: The Core Service Levels include a requirement that BC Ferries carry passengers falling within the provincial social programs identified in section 1(b) of Schedule B and traveling on any of the Designated Ferry Routes; and
- (e) Senior Discount Requirement: The Core Service Levels include a requirement that BC Ferries provide discounts to seniors in accordance with section 5.1 of Schedule B.

Appendix 1 of Schedule “A” Route Overview

DEFINITIONS AND INTERPRETATIONS USED IN APPENDIX 1

Core Service Levels

1. To ensure services are clearly defined and predictable, Core Service Levels will be established for each Performance Term. During each Performance Term, BC Ferries will look at innovative ways to deliver services that respond to the needs of the communities and customers it serves.
2. In this Route Overview, subject to the service level allowances and service requirements, in section 2 of Schedule A, the Core Service Levels in relation to a Designated Ferry Route are:
 - (a) the total number of round trips to be delivered in a Contract Year for the Designated Ferry Route as defined in the Route Overview;
 - (b) in relation to each Designated Ferry Route having round trips, the minimum hours of operation during which originating port departures occur for the Designated Ferry Route as defined in the Route Overview;
 - (c) the number of departures per day for the Designated Ferry Route as defined in the Route Overview (identified herein as “Number of Round Trips Per Day”); and
 - (d) the capacity provided on the Designated Ferry Route will be sufficient to carry the previous year’s traffic.

Note:

1. Core Service Levels:
 - (a) The number of round trips may fluctuate in each Contract Year depending on the number of days, statutory holidays and weekends, which fall within a Contract Year;
 - (b) do not apply on Christmas Day and New Years Day for the following routes: 3, 4, 5, 5A, 6, 7, 8, 12, 13,17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 30; and
 - (c) do not apply on Christmas Day for the round trip relating to Designated Ferry Route 11.
2. Round trips on the Northern Routes (Routes 10, 11 and 28) are calculated on a weekly rather than a daily basis. Minor schedule variations may occur at Christmas, the All Native Basketball Tournament and during transition weeks between Peak and Off Peak seasons.
3. Dangerous Cargo round trips will take place if at least ten minutes notice is provided to BC Ferries prior to the scheduled departure of the initial leg of the round trip sailing. (A Dangerous Cargo ‘round trip’ applies only where all/both sailing legs are designated for Dangerous Cargo transport).

Peak, Shoulder & Off-Peak Seasons

Core Service Levels have been divided into peak and off-peak seasons as defined below:

(a) Routes other than Northern Routes:

Peak June 26, 2024 – September 2, 2024
 June 25, 2025 – September 1, 2025
 July 1, 2026 – September 7, 2026
 June 30, 2027 – September 6, 2027

Off-Peak Those dates in each Contract Year which fall outside of the Peak and, where applicable, the Shoulder season.

Shoulder The period of time either between the Friday preceding the Victoria Day long weekend and start of Peak or between the end of Peak and Thanksgiving Monday.

(b) Northern Routes:

Peak Route 10: June 1 to End September
 Route 11: Mid-June to Mid-September
 Route 28: Mid-June to End September

Off-Peak Route 10: October 1 to End May
 Route 11: Mid-September to Mid-June
 Route 28: October 1 to Mid-June

Hours of Operation

1. For **Single Vessel** routes, the hours of operation are defined as the lapsed time from when the first sailing of the day leaves the originating port to the time the last sailing leaves from the originating port.
2. For **Designated Ferry Routes 1, 2, 3, 19, 21, 23 & 30**, the hours of operation are defined as the lapsed time from when the first sailing leaves the originating port to the time the last sailing returns to the same originating port (the originating port of the first sailing of the day).
3. Hours of operation are rounded down to the nearest hour.

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ROUTE 1 – SWARTZ BAY TO TSAWWASSEN



OVERVIEW

Route 1 connects the two largest metropolitan areas in the province between Swartz Bay on Vancouver Island and Tsawwassen on the Lower Mainland.

CORE SERVICE LEVELS

Number of Aggregate Round Trips to be Delivered per Contract Year on Routes 1, 2, 3 and 30		12,394
Minimum Number of Round Trips to be Delivered per Contract Year		3,512
Minimum Number of Round Trips per Day	Peak	10 – 15 (varies by day)
	Off Peak	7 (7-9 Friday & Sunday)
Minimum Hours of Operation	Peak	12
	Off Peak	10

ROUTE AND SERVICE DESCRIPTION

Distance	24 nautical miles
Crossing Time	1 hour and 35 minutes

VESSEL AND TERMINAL DESCRIPTION

<i>Vessel or Vessel Class</i>	<i>Passenger Capacity (Max.)</i>	<i>Vehicle Capacity (Max.)</i>	<i>Crew Size A License</i>
<i>Spirit</i>	2061	358	39
<i>Coastal</i>	1571	310	33
<i>Queen of New Westminster</i>	1303	254	29
<i>Queen of Alberni</i>	1171	280	29

Terminal	Tsawwassen	Swartz Bay
<i>Location</i>	Delta	North Saanich
<i>Holding Capacity</i>	2,175 AEQ	1,155 AEQ
<i>Short Term Parking</i>	160 car spaces	173 car spaces
<i>Long Term Parking</i>	826 car spaces plus 34 drop-off	532 car spaces plus 32 drop-off
<i>Docks</i>	5	5

ROUTE 2 – HORSESHOE BAY TO NANAIMO



OVERVIEW

Route 2 is the main connector for the Trans Canada highway between Horseshoe Bay on the Lower Mainland and Departure Bay in Nanaimo, Vancouver Island.

CORE SERVICE LEVELS

Number of Aggregate Round Trips to be Delivered per Contract year on Routes 1, 2, 3 and 30		12,394
Minimum Number of Round Trips to be Delivered per Contract Year		2,723
Minimum Number of Round Trips per Day	Peak	10 (9 on Saturday), (7-9 Tuesday & Wednesday)
	Off Peak	7
Minimum Hours of Operation	Peak	11
	Off Peak	10

ROUTE AND SERVICE DESCRIPTION

Distance	32 nautical miles
Crossing Time	1 hour and 35 minutes

VESSEL AND TERMINAL DESCRIPTION

<i>Vessel or Vessel Class</i>	<i>Passenger Capacity (Max.)</i>	<i>Vehicle Capacity (Max.)</i>	<i>Crew Size A License</i>
<i>Queen of Oak Bay</i>	<i>1460</i>	<i>307</i>	<i>34</i>
<i>Queen of Cowichan</i>	<i>1460</i>	<i>312</i>	<i>34</i>
<i>Queen of Surrey</i>	<i>1460</i>	<i>307</i>	<i>34</i>
<i>Queen Coquitlam</i>	<i>1460</i>	<i>316</i>	<i>34</i>
<i>Queen of Alberni</i>	<i>1171</i>	<i>280</i>	<i>29</i>
<i>Coastal</i>	<i>1571</i>	<i>310</i>	<i>33</i>

Terminal	Horseshoe Bay	Departure Bay
<i>Location</i>	West Vancouver	Nanaimo
<i>Holding Capacity</i>	1,428 AEQ	876 AEQ
<i>Short Term Parking</i>	140 car spaces	181 car spaces, 47 in drop-off
<i>Long Term Parking</i>	462 car spaces plus 15 drop-off	204 car spaces
<i>Docks</i>	3	3

ROUTE 3 – HORSESHOE BAY TO LANGDALE



OVERVIEW

Route 3 serves the Sunshine Coast connecting the Horseshoe Bay and Langdale terminals.

CORE SERVICE LEVELS

Number of Aggregate Round Trips to be Delivered per Contract Year on Routes 1, 2, 3 and 30		12,394
Minimum Number of Round Trips to be Delivered per Contract Year		3,085
Minimum Number of Round Trips per Day	Peak	10
	Off Peak	7
Minimum Hours of Operation	Peak	12
	Off Peak	12

ROUTE AND SERVICE DESCRIPTION

Distance	10 nautical miles
Crossing Time	40 minutes

VESSEL AND TERMINAL DESCRIPTION

<i>Vessel or Vessel Class</i>	<i>Passenger Capacity (Max.)</i>	<i>Vehicle Capacity (Max.)</i>	<i>Crew Size A License</i>
<i>Queen of Surrey</i>	1460	307	34
<i>Queen Coquitlam</i>	1460	316	34
<i>Queen of Oak Bay</i>	1460	307	34
<i>Queen of Cowichan</i>	1460	312	34
<i>Queen of Alberni</i>	1171	280	29
<i>Coastal</i>	1571	310	33

Terminal	Horseshoe Bay	Langdale
<i>Location</i>	West Vancouver	Sunshine Coast
<i>Holding Capacity</i>	1,428 AEQ	731 AEQ
<i>Short Term Parking</i>	140 car spaces	61 car spaces
<i>Long Term Parking</i>	462 car spaces plus 15 drop-off	282 car spaces
<i>Docks</i>	3	2

ROUTE 4 – SWARTZ BAY TO FULFORD HARBOUR



OVERVIEW

Route 4 connects Salt Spring Island (via Fulford Harbour) with Swartz Bay. The route can also serve as a connection to the Lower Mainland from Salt Spring by combining travel on Route 4 and Route 1 (Swartz Bay – Tsawwassen).

CORE SERVICE LEVELS

Number of Round Trips to be Delivered per Contract Year 3,008

Minimum Number of Round Trips per Day

Season	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Holiday Mon
Off-Peak	7	7	7	7	7	7	6	7
Peak	9	9	9	9	9	9	8	9
Fall-Shoulder [^]	7	7	7	7	7	8	6	7

[^]Saturdays from Labour Day to September 30 to include 1 additional round trip

Minimum Hours of Operation Peak 11
Off Peak 11

ROUTE AND SERVICE DESCRIPTION

Distance	5 nautical miles
Crossing Time	35 minutes

VESSEL AND TERMINAL DESCRIPTION

<i>Vessel or Vessel Class</i>	<i>Passenger Capacity (Max.)</i>	<i>Vehicle Capacity (Max.)</i>	<i>Crew Size A License</i>
<i>Skeena Queen</i>	441	91	9
<i>Queen of Cumberland</i>	450	112	12
<i>Salish</i>	585	138	15
<i>Quinsam</i>	392	63	8

Terminal	Fulford Harbour	Swartz Bay
<i>Location</i>	Salt Spring Island	North Saanich
<i>Holding Capacity</i>	56 AEQ	1,155 AEQ
<i>Short Term Parking</i>	8	173 car spaces
<i>Long Term Parking</i>	None	532 car spaces plus 32 drop-off
<i>Docks</i>	One operational / One tie-up	5

ROUTE 5 – SWARTZ BAY TO GULF ISLANDS



OVERVIEW

Route 5 (which includes Route 5A) connects Pender, Saturna, Mayne and Galiano Islands to Swartz Bay on Vancouver Island. Connections in Swartz Bay with Route 1 (Swartz Bay – Tsawwassen); or connections with Route 9 (Tsawwassen to Southern Gulf Islands) allows travel to the Lower Mainland.

CORE SERVICE LEVELS

Number of Round Trips to be Delivered per Contract Year		3,461
Minimum Number of Round Trips departing from Swartz Bay per day*	Peak	Route 5: 5 (4 on Sun & Holiday Mon) Route 5A: 5 (4 on Saturday)
	Off Peak	Route 5: 6 (7 on Friday [^] , 4 on Saturday & Sunday, 5 on holiday Monday) Route 5A: 4 (5 on holiday Monday)
Minimum Hours of Operation	Peak	Route 5: 12-14 (varies daily) Route 5A: 12-14 (varies daily)
	Off Peak	Route 5: 12 -14 (varies daily) Route 5A: 13 -14 (varies daily)

* SERVICE WILL GO TO PENDER, MAYNE, GALIANO AND SATURNA DAILY. EACH SAILING MAY GO TO ONE OR MORE OF THESE PORTS.

[^] MINIMUM NUMBER OF ROUND TRIPS ON FRIDAY IS 6 FROM MID-OCTOBER TO MID-MAY.

ROUTE AND SERVICE DESCRIPTION

Distance	Depends on destination. Nautical miles from Swartz Bay: Pender (7.5), Mayne (11), Galiano (14), Saturna (16)
Crossing Time	Depends on routing. Direct Swartz Bay to Pender is 40 minutes. Swartz Bay to Galiano with two stops is 2 hours.

VESSEL AND TERMINAL DESCRIPTION

Vessel or Vessel Class	Passenger Capacity (Max.)	Vehicle Capacity (Max.)	Crew Size A License
Salish	585	138	15
Queen of Cumberland	450	112	12
Skeena Queen	441	91	9
Quinsam	392	63	8
Quinitsa	294	44	6

Terminal	Sturdies Bay	Village Bay	Otter Bay	Lyall Harbour	Swartz Bay
Location	Galiano Isl.	Mayne Isl.	Pender Isl.	Saturna Isl.	North Saanich
Holding Capacity	95 AEQ	175 AEQ	135 AEQ	None	1,155 AEQ
Short Term Parking	None	18 car spaces	30 car spaces	None	173 car spaces plus 32 drop-off
Long Term Parking	None	None	None	None	532 car spaces
Docks	1	2	1	1	5

ROUTE 6 – CROFTON TO VESUVIUS



OVERVIEW

Route 6 connects Salt Spring Island (via Vesuvius) with Crofton on Vancouver Island.

CORE SERVICE LEVELS

Number of Round Trips to be Delivered per Contract Year 4,737

Minimum Number of Round Trips per Day

Season	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Holiday Mon
Year Round	12	12	12	12	13	12	11	12
Minimum Hours of Operation	Year Round				12 (11 on Sunday)			

ROUTE AND SERVICE DESCRIPTION

Distance	2.8 nautical miles
Crossing Time	20 minutes

VESSEL AND TERMINAL DESCRIPTION

<i>Vessel or Vessel Class</i>	<i>Passenger Capacity (Max.)</i>	<i>Vehicle Capacity (Max.)</i>	<i>Crew Size A License</i>
<i>Quinsam</i>	392	63	8
<i>Quinitsa</i>	294	44	6
<i>Island</i>	392	47	7

Terminal	Crofton	Vesuvius
<i>Location</i>	Vancouver Island	Salt Spring Island
<i>Holding Capacity</i>	35 AEQ	54 AEQ
<i>Parking</i>	None	5 car spaces
<i>Docks</i>	1	1

ROUTE 7 – EARLS COVE TO SALTERY BAY



OVERVIEW

Route 7 connects the Powell River area with the Sechelt Peninsula and the Lower Mainland via Route 3 (Langdale - Horseshoe Bay).

CORE SERVICE LEVELS

Number of Round Trips to be Delivered per Contract Year 2,888 ,

Minimum Number of Round Trips per Day

Season	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Holiday Mon
Fall-Shoulder	7	7	7	7	7	7	7	7
Off-Peak	7	7	7	7	7	7	6	7
Spring-Shoulder	7	7	7	7	7	7	7	7
Peak	7	7	7	7	7	7	7	7
Minimum Hours of Operation				Peak		12		
				Off Peak		12 (11 on Sunday)		

ROUTE AND SERVICE DESCRIPTION

Distance	9.5 nautical miles
Crossing Time	50 minutes

VESSEL AND TERMINAL DESCRIPTION

<i>Vessel or Vessel Class</i>	<i>Passenger Capacity (Max.)</i>	<i>Vehicle Capacity (Max.)</i>	<i>Crew Size A License</i>
<i>Malaspina Sky</i>	450	112	12
<i>Queen of Cumberland</i>	450	112	12
<i>Skeena Queen</i>	441	91	9

Terminal	Earls Cove	Saltery Bay
<i>Location</i>	Jervis Inlet, Southern Sunshine Coast	Jervis Inlet, Northern Sunshine Coast
<i>Holding Capacity</i>	90 AEQ	179 AEQ
<i>Parking</i>	9 car spaces	58 car spaces
<i>Docks</i>	1	2

ROUTE 8 – HORSESHOE BAY TO BOWEN ISLAND (SNUG COVE)



OVERVIEW

Route 8 connects Bowen Island with Horseshoe Bay on the Lower Mainland.

CORE SERVICE LEVELS

Number of Round Trips to be Delivered per Contract Year 5,570

Minimum Number of Round Trips per Day

Season	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Holiday Mon
Year Round	14.5	14.5	14.5	14.5	14.5	13.5	14	14

Minimum Hours of Operation Year Round 14 (13 Sunday; 12 Saturday)

ROUTE AND SERVICE DESCRIPTION

Distance	3 nautical miles
Crossing Time	20 minutes

VESSEL AND TERMINAL DESCRIPTION

<i>Vessel or Vessel Class</i>	<i>Passenger Capacity (Max.)</i>	<i>Vehicle Capacity (Max.)</i>	<i>Crew Size A License</i>
<i>Queen of Capilano</i>	445	87	12
<i>Queen of Cumberland</i>	450	112	12
<i>Skeena Queen</i>	441	91	9

Terminal	Snug Cove	Horseshoe Bay
<i>Location</i>	Bowen Island	West Vancouver
<i>Holding Capacity</i>	None (queue on road right-of-way)	1,558 AEQ
<i>Short Term Parking</i>	None	140 car spaces
<i>Long Term Parking</i>	None	462 car spaces plus 15 drop-off
<i>Docks</i>	1	3

ROUTE 9 – TSAWWASSEN TO SOUTHERN GULF ISLANDS



OVERVIEW

Route 9 (which includes Route 9A) connects Salt Spring Island (via Long Harbour) with Tsawwassen on the Lower Mainland. Connections are also made with Galiano, Mayne and Pender Islands. Transfers from Saturna Island at Mayne allow Saturna residents to travel to the Lower Mainland without going through Swartz Bay.

In the summer period there is a supplementary service with a Salish vessel that sails between Tsawwassen and the Southern Gulf Islands a minimum of five days a week.

CORE SERVICE LEVELS

Number of Round Trips to be Delivered per Contract Year		984
Minimum Number of round trips departing from Long Harbour (Rte 9) or Tsawwassen (Rte 9a) per day*	Peak	Route 9: 2 (3 on Friday & Saturday)
	Off Peak	Route 9A: 2 (4 on Friday & Sunday, 3 on Saturday) Route 9: 2
Minimum Hours of Operation	Peak	Route 9: 7-9 (varies daily) Route 9A: 3-4 (varies daily)
	Off Peak	Route 9: 7-10 (varies daily) Route 9A: None

** SERVICE FROM TSAWWASSEN OR LONG HARBOUR WILL GO TO PENDER, MAYNE AND GALIANO DAILY. EACH SAILING MAY GO TO ONE OR MORE OF THESE PORTS.*

ROUTE AND SERVICE DESCRIPTION

Distance	Depends on destination. Nautical miles from Tsawwassen: Long Harbour (18), Pender (18), Mayne (14), Galiano (11)
Crossing Time	Depends on routing. Direct Galiano to Tsawwassen is 50 minutes. Long Harbour to Tsawwassen with 3 stops is 3 hours.

VESSEL AND TERMINAL DESCRIPTION

<i>Vessel or Vessel Class</i>	<i>Passenger Capacity (Max.)</i>	<i>Vehicle Capacity (Max.)</i>	<i>Crew Size A License</i>
<i>Salish</i>	585	138	15

Terminal	Sturdies Bay	Village Bay	Otter Bay	Long Harbour	Tsawwassen
<i>Location</i>	Galiano Isl.	Mayne Isl.	Pender Isl.	Salt Spring Isl.	Delta
<i>Holding Capacity</i>	95 AEQ	175AEQ	135 AEQ	115AEQ	2,175 AEQ
<i>Short Term Parking</i>	None	18 car spaces	30 car spaces	15 car spaces	160 car spaces
<i>Long Term Parking</i>	None	None	None	None	826 car spaces plus 34 drop-off
<i>Docks</i>	1	2	1	1	5

ROUTE 10 – PORT HARDY – MID COAST - PRINCE RUPERT



OVERVIEW

The Route 10 Peak season service connects Prince Rupert, Bella Bella, Klemtu and Port Hardy on the northern tip of Vancouver Island.

The Route 10 off-peak service connects Prince Rupert, Bella Bella, Klemtu and Port Hardy on the northern tip of Vancouver Island through weekend overnight sailings.

CORE SERVICE LEVELS

Number of Round Trips to be Delivered per Contract Year		113
Minimum Number of Round Trips per Week	Peak	3.5*
	Off Peak	1.5^
Hours of Operation	Peak	Varies
	Off Peak	Varies

** ALTERNATING DAILY SERVICE BETWEEN PORT HARDY AND PRINCE RUPERT, COMMENCING JUNE 1 TO END-SEPTEMBER. FIVE STOPS IN EACH DIRECTION AT MCLOUGHLIN BAY AND TWO STOPS IN EACH DIRECTION AT KLEMTU EVERY TWO WEEKS.*

^ COMMENCING OCTOBER 1 UNTIL END-MAY, WEEKLY ROUND TRIP SERVICE BETWEEN PRINCE RUPERT AND PORT HARDY. NORTHBOUND BIWEEKLY SERVICE AND SOUTHBOUND BIWEEKLY SERVICE AS FOLLOWS: MCLOUGHLIN BAY – 2 TIMES EACH DIRECTION; KLEMTU – 2 TIMES EACH DIRECTION.

ROUTE AND SERVICE DESCRIPTION

Distance	273 nautical miles
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Crossing Time	15-21 hours depending on number of stops
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<i>Vessel or Vessel Class</i>	<i>Passenger Capacity (Max.)</i>	<i>Vehicle Capacity (Max.)</i>	<i>Crew Size A License</i>
<i>Northern Expedition</i>	600	115	38
<i>Northern Adventure</i>	462	87	38
<i>Northern Sea Wolf</i>	188	35	12

Terminal	McLoughlin Bay	Prince Rupert	Klemtu	Bear Cove
<i>Location</i>	3 km from Bella Bella	Prince Rupert	2 km from village	10 km from Port Hardy
<i>Holding Capacity</i>	9 AEQ	202 AEQ	21 AEQ	273 AEQ
<i>Parking</i>		98	7 short term	98
<i>Docks</i>	1	1	1	1

ROUTE 11 – HAIDA GWAII TO PRINCE RUPERT



OVERVIEW

Route 11 connects Haida Gwaii with Prince Rupert and the Mainland.

CORE SERVICE LEVELS

Number of Round Trips to be Delivered per Contract Year		196
Minimum Number of Round Trips per Week	Peak	6
	Off Peak	3 [^]
Hours of Operation	Peak	Varies
	Off Peak	Varies

[^] From June 1 to beginning of Peak and from End of Peak to September 30 a minimum of 5 round trips per week

ROUTE AND SERVICE DESCRIPTION

Distance	93 nautical miles
Crossing Time	7 hours

VESSEL AND TERMINAL DESCRIPTION

<i>Vessel or Vessel Class</i>	<i>Passenger Capacity (Max.)</i>	<i>Vehicle Capacity (Max.)</i>	<i>Crew Size A License</i>
<i>Northern Expedition</i>	600	115	38
<i>Northern Adventure</i>	462	87	38
<i>Northern Sea Wolf</i>	188	35	12

Terminal	Skidegate	Prince Rupert
<i>Location</i>	Graham Island	Prince Rupert
<i>Holding Capacity</i>	170 AEQ	202 AEQ
<i>Parking</i>	No	47
<i>Docks</i>	2	1

ROUTE 12 – MILL BAY TO BRENTWOOD BAY



OVERVIEW

Route 12 connects Vancouver Island from Brentwood Bay on the Saanich Peninsula to Mill Bay.

CORE SERVICE LEVELS

Number of Round Trips to be Delivered per Contract Year		3,215
Minimum Number of Round Trips per Day	Peak	8 (7 on Sunday)
	Off Peak	8 (7 on Sunday)
Minimum Hours of Operation	Peak	9 (8 on Sunday)
	Off Peak	9 (8 on Sunday)

ROUTE AND SERVICE DESCRIPTION

Distance	3 nautical miles
Crossing Time	25 minutes

VESSEL AND TERMINAL DESCRIPTION

<i>Vessel or Vessel Class</i>	<i>Passenger Capacity (Max.)</i>	<i>Vehicle Capacity (Max.)</i>	<i>Crew Size A License</i>
<i>Klitsa</i>	146	19	4
<i>Kahloke</i>	194	21	6

Terminal	Brentwood Bay	Mill Bay
<i>Location</i>	Brentwood Bay	Mill Bay
<i>Holding Capacity</i>	21 AEQ on trestle	8 AEQ
<i>Parking</i>	No	No
<i>Docks</i>	1	1

ROUTE 13 – LANGDALE - KEATS - GAMBIER ISLAND



OVERVIEW

Route 13 provides passenger only service between Gambier Island, Keats Island, and Langdale on the Mainland. This route connects to the Lower Mainland via Route 3 (Langdale to Horseshoe Bay).

CORE SERVICE LEVELS

Number of Round Trips to be Delivered per Contract Year		4,065
Minimum Number of Round Trips per Day[^]	Peak	9 (11 on Sunday & holiday Mondays)
	Off Peak	10 (12 on Sunday & holiday Mondays)
Minimum Hours of Operation	Peak	10
	Off Peak	10

n.b. Some Round Trips are on-demand only.

ROUTE AND SERVICE DESCRIPTION

Distance	7.1 nautical miles for a round trip to all ports
Crossing Time	40 minutes for a round trip to all ports

VESSEL AND TERMINAL DESCRIPTION

Terminal	Keats Landing	New Brighton	Langdale
<i>Location</i>	Keats Island	Gambier Island	Sunshine Coast
<i>Holding Capacity</i>	N/A*	N/A*	731 AEQ
<i>Short Term Parking</i>	None	None	61 car spaces
<i>Long Term Parking</i>	None	None	282 car spaces
<i>Docks</i>	1	1	2

* *Passenger Only service*

ROUTE 17 – COMOX (LITTLE RIVER) TO POWELL RIVER (WESTVIEW)



OVERVIEW

Route 17 connects the Powell River area with the Comox/Courtenay area on Vancouver Island.

CORE SERVICE LEVELS

Number of Round Trips to be Delivered per Contract Year 1,458

Minimum Number of Round Trips per Day

Season	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Holiday Mon
Year								
Round	4	4	4	4	4	4	4	4

Minimum Hours of Operation 12

ROUTE AND SERVICE DESCRIPTION

Distance 17 nautical miles

Crossing Time 1 hour 15 minutes

VESSEL AND TERMINAL DESCRIPTION

<i>Vessel or Vessel Class</i>	<i>Passenger Capacity (Max.)</i>	<i>Vehicle Capacity (Max.)</i>	<i>Crew Size A License</i>
<i>Salish</i>	585	138	15

Terminal	Little River	Westview
<i>Location</i>	Comox	Powell River
<i>Holding Capacity</i>	180 AEQ	191 AEQ
<i>Parking</i>	186 car spaces	None
<i>Docks</i>	1	1

ROUTE 18 – POWELL RIVER (WESTVIEW) TO TEXADA ISLAND (BLUBBER BAY)



OVERVIEW

Route 18 connects Texada Island with Powell River.

CORE SERVICE LEVELS

Number of Round Trips to be Delivered per Contract Year 2,967

Minimum Number of Round Trips per Day

Season	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Holiday Mon
Off-Peak	7	7	7	7	7	7	7	7
Peak	8	8	8	8	8	7	7	8

Minimum Hours of Operation

Peak	10
Off Peak	10

ROUTE AND SERVICE DESCRIPTION

Distance 4.7 nautical miles

Crossing Time 35 minutes

VESSEL AND TERMINAL DESCRIPTION

<i>Vessel or Vessel Class</i>	<i>Passenger Capacity (Max.)</i>	<i>Vehicle Capacity (Max.)</i>	<i>Crew Size A License</i>
<i>Island</i>	392	47	7
<i>Tachek</i>	144	26	6
<i>Quadra Queen II</i>	193	26	7

Terminal	Westview	Blubber Bay
<i>Location</i>	Powell River	Texada Island
<i>Holding Capacity</i>	191 AEQ	14 AEQ
<i>Parking</i>	None	None
<i>Docks</i>	1	1

ROUTE 19 – NANAIMO HARBOUR TO GABRIOLA ISLAND (DESCANSO BAY)



OVERVIEW

Route 19 connects Gabriola Island with Nanaimo.

CORE SERVICE LEVELS

Number of Round Trips to be Delivered per Contract Year 8,271

Minimum Number of Round Trips per Day

Season	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Holiday Mon
Year Round	21.5	21.5	20.5	21.5	21.5	20	18.5	21.5

Minimum Hours of Operation Year Round 15 on weekdays; 14 on Saturday; 13 on Sunday

ROUTE AND SERVICE DESCRIPTION

Distance	2.8 nautical miles
Crossing Time	20 minutes

VESSEL AND TERMINAL DESCRIPTION

<i>Vessel or Vessel Class</i>	<i>Passenger Capacity (Max.)</i>	<i>Vehicle Capacity (Max.)</i>	<i>Crew Size A License</i>
<i>Island (x2)</i>	392	47	7
<i>Quinsam</i>	392	63	8
<i>Quinitsa</i>	294	44	6

Terminal	Nanaimo Harbour	Descanso Bay
<i>Location</i>	Vancouver Island	Gabriola Island
<i>Holding Capacity</i>	75 AEQ	0 AEQ
<i>Parking</i>	16 car spaces	35 car spaces
<i>Docks</i>	1	1

ROUTE 20 – CHEMAINUS – THETIS ISLAND – PENELAKUT ISLAND



OVERVIEW

Route 20 connects Thetis Island and Penelakut Island with Chemainus on Vancouver Island.

CORE SERVICE LEVELS

Number of Round Trips to be Delivered per Contract Year 3,702

Minimum Number of Round Trips departing from Chemainus per Day

Season	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Holiday Mon
Year Round	9	9	9	9	10	9	9	9

Minimum Hours of Operation Year Round 12 - 13

ROUTE AND SERVICE DESCRIPTION

Distance 8.5 nautical miles for a round trip to all ports

Crossing Time 55 minutes for a round trip to all ports

VESSEL AND TERMINAL DESCRIPTION

<i>Vessel or Vessel Class</i>	<i>Passenger Capacity (Max.)</i>	<i>Vehicle Capacity (Max.)</i>	<i>Crew Size A License</i>
<i>Kuper</i>	263	26	6
<i>Kahloke</i>	194	21	6

Terminal	Chemainus	Thetis	Penelakut
<i>Location</i>	Vancouver Island	Thetis Island	Penelakut Island
<i>Holding Capacity</i>	33 AEQ	7 AEQ	9 AEQ
<i>Parking</i>	17 car spaces	None	None
<i>Docks</i>	1	1	1

ROUTE 21 – BUCKLEY BAY TO DENMAN ISLAND (DENMAN WEST)



OVERVIEW

Route 21 connects Denman Island with Buckley Bay, 20 km south of Comox/Courtenay area on Vancouver Island. Route 21 is also used to access Vancouver Island from Hornby Island.

CORE SERVICE LEVELS

Number of Round Trips to be Delivered per Contract Year 6,257

Minimum Number of Round Trips per Day

Season	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Holiday Mon
Off Peak	15	15	15	15	15	15	14	15
Peak	23	23	23	23	23	16	15	23
Shoulder	15	15	15	15	16	15	14	15

Minimum Hours of Operation Peak 15
Off Peak 11

ROUTE AND SERVICE DESCRIPTION

Distance	1.2 nautical miles
Crossing Time	10 minutes

VESSEL AND TERMINAL DESCRIPTION

<i>Vessel or Vessel Class</i>	<i>Passenger Capacity (Max.)</i>	<i>Vehicle Capacity (Max.)</i>	<i>Crew Size A License</i>
<i>Baynes Sound Connector</i>	146	45	4
<i>Kahloke (Peak only)</i>	194	21	6
<i>Quinitza</i>	294	44	6

Terminal	Buckley Bay	Denman West
<i>Location</i>	Vancouver Island	Denman Island
<i>Holding Capacity</i>	89 AEQ	51 AEQ
<i>Parking</i>	12 car spaces	20 car spaces
<i>Docks</i>	2	2

ROUTE 22 – DENMAN ISLAND (GRAVELLY BAY) TO HORNBY ISLAND (SHINGLE SPIT)



OVERVIEW

Route 22 connects Hornby Island and Denman Island.

CORE SERVICE LEVELS

Number of Round Trips to be Delivered per Contract Year 4,368

Minimum Number of Round Trips per Day

Season	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Holiday Mon
Off Peak	11	11	11	11	13	10	9	11
Peak	11	11	11	11	14	11	10	11
Shoulder [^]	11	11	11	11	14	10	9	11

Minimum Hours of Operation Peak 9 (13 on Friday)
Off Peak 9 five days per week; 11 Friday; 8 Sunday

[^] Fridays in Shoulder include 1 additional round trip

ROUTE AND SERVICE DESCRIPTION

Distance	1.2 nautical miles
Crossing Time	10 minutes

VESSEL AND TERMINAL DESCRIPTION

<i>Vessel or Vessel Class</i>	<i>Passenger Capacity (Max.)</i>	<i>Vehicle Capacity (Max.)</i>	<i>Crew Size A License</i>
<i>Kahloke (Off Peak)</i>	194	21	6
<i>Quinitisa (Peak)</i>	294	44	6

Terminal	Gravelly Bay	Shingle Spit
<i>Location</i>	Denman Island (East)	Hornby Island
<i>Holding Capacity</i>	29 AEQ	17 AEQ
<i>Parking</i>	None	None
<i>Docks</i>	1	1

ROUTE 23 – CAMPBELL RIVER TO QUADRA ISLAND (QUATHIASKI COVE)



OVERVIEW

Route 23 connects Quadra Island and Campbell River. Route 23 is also used to access Vancouver Island from Cortes Island.

CORE SERVICE LEVELS

Number of Round Trips to be Delivered per Contract Year 10,142

Minimum Number of Round Trips per Day

Season	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Holiday Mon
Year Round	26	26	26	26	27	26	24	26

Minimum Hours of Operation Year Round 14 (15 on Friday and Saturday)

ROUTE AND SERVICE DESCRIPTION

Distance	1.8 nautical miles
Crossing Time	10 minutes

VESSEL AND TERMINAL DESCRIPTION

<i>Vessel or Vessel Class</i>	<i>Passenger Capacity (Max.)</i>	<i>Vehicle Capacity (Max.)</i>	<i>Crew Size A License</i>
<i>Island (x2)</i>	392	47	7

Terminal	Campbell River	Quathiaski Cove
<i>Location</i>	Vancouver Island	Quadra Island
<i>Holding Capacity</i>	169 AEQ	101 AEQ
<i>Parking</i>	None	75 car spaces (at Federal Wharf)
<i>Docks</i>	1	1

ROUTE 24 – QUADRA ISLAND (HERIOT BAY) TO CORTES ISLAND (WHALETOWN)



OVERVIEW

Route 24 connects Cortes Island with Quadra Island.

CORE SERVICE LEVELS

Number of Round Trips to be Delivered per Contract Year 2,237 (pre-Island Class)
2,188 (post-Island Class)

Minimum Number of Round Trips per Day (prior to Island Class service)

Season	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Holiday Mon
Off-Peak	5	5	5	5	5	5	5	5
Peak	6	6	6	5	6	6	5	6

Minimum Number of Round Trips per Day (with Island Class service)

Year Round

Mon	Tue	Wed	Thu	Fri	Sat	Sun	Holiday Mon
5	5	5	5	5	5	5	5

Minimum Hours of Operation Year Round 8

ROUTE AND SERVICE DESCRIPTION

Distance 6.2 nautical miles

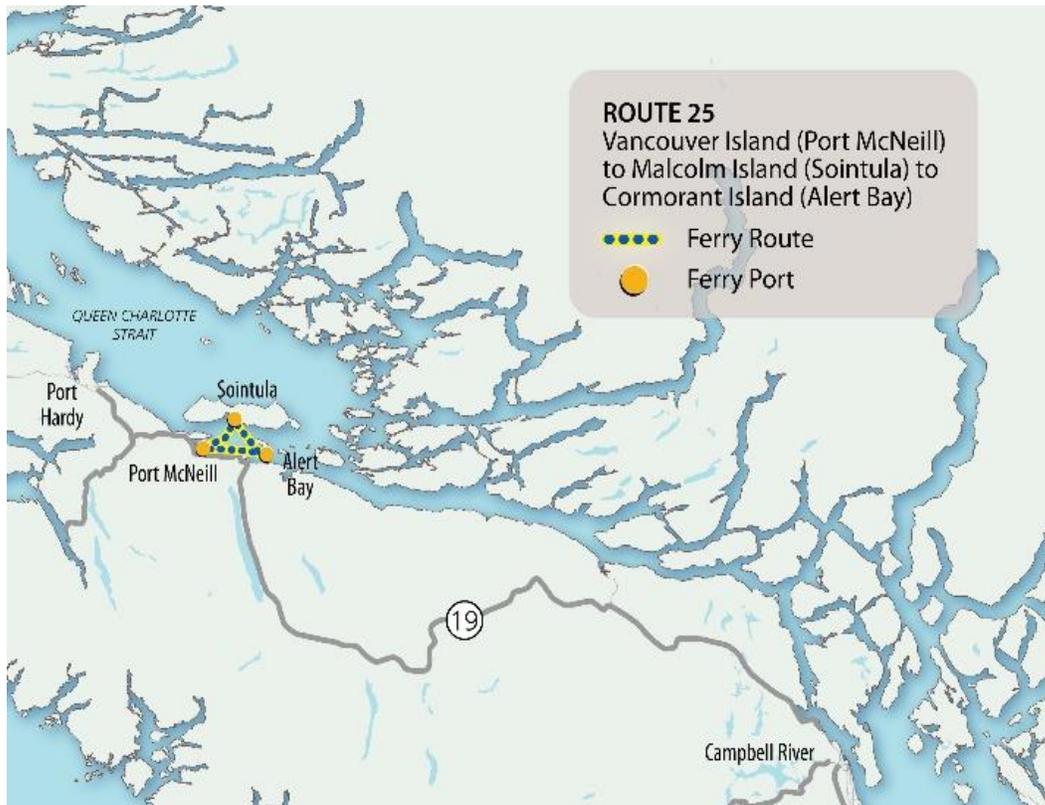
Crossing Time 45 minutes

VESSEL AND TERMINAL DESCRIPTION

<i>Vessel or Vessel Class</i>	<i>Passenger Capacity (Max.)</i>	<i>Vehicle Capacity (Max.)</i>	<i>Crew Size A License</i>
<i>Tachek</i>	144	26	6
<i>Quadra Queen II</i>	193	26	7
<i>Island</i>	392	47	7

Terminal	Heriot Bay	Whaletown
<i>Location</i>	Quadra Island	Cortes Island
<i>Holding Capacity</i>	3 AEQ	20 AEQ
<i>Parking</i>	None	None
<i>Docks</i>	1	1

ROUTE 25 – VANCOUVER ISLAND (PORT MCNEILL) – MALCOLM ISLAND (SOINTULA) - CORMORANT ISLAND (ALERT BAY)



OVERVIEW

Route 25 connects Alert Bay on Cormorant Island and Sointula on Malcolm Island with Port McNeill on Vancouver Island.

CORE SERVICE LEVELS

Number of Round Trips to be Delivered per Contract Year 3,961

Minimum Number of Round Trips departing from Port McNeill per Day

Season	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Holiday Mon
Year Round	10	10	10	10	10	10	9	10

Minimum Hours of Operation Year Round 11 (10 on Sunday)

ROUTE AND SERVICE DESCRIPTION

Distance 19.5 nautical miles for a round trip to all ports

Crossing Time 2 hours for a round trip to all ports

VESSEL AND TERMINAL DESCRIPTION

<i>Vessel or Vessel Class</i>	<i>Passenger Capacity (Max.)</i>	<i>Vehicle Capacity (Max.)</i>	<i>Crew Size A License</i>
<i>Island</i>	392	47	7
<i>Quadra Queen II</i>	193	26	7
<i>Tachek</i>	144	26	6

Terminal	Port McNeill	Sointula	Alert Bay
<i>Location</i>	Vancouver Island	Malcolm Island	Cormorant Island
<i>Holding Capacity</i>	47 AEQ	None	42 AEQ
<i>Parking</i>	None	None	19 car spaces
<i>Docks</i>	1	1	1

ROUTE 26 – HAIDA GWAI: GRAHAM ISLAND (SKIDEGATE) – MORESBY ISLAND (ALLIFORD BAY)



OVERVIEW

Route 26 in Haida Gwaii connects Alliford Bay on Moresby Island (where the local airport at Sandspit is located) with Skidegate on Graham Island.

CORE SERVICE LEVELS

Number of Round Trips to be Delivered per Contract Year 4,482

Minimum Number of Round Trips per Day

Season	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Holiday Mon
Year Round	11	11	11	13	11	11	11	11

Minimum Hours of Operation Year Round 14

ROUTE AND SERVICE DESCRIPTION

Distance 3.5 nautical miles

Crossing Time 20 minutes

VESSEL AND TERMINAL DESCRIPTION

<i>Vessel or Vessel Class</i>	<i>Passenger Capacity (Max.)</i>	<i>Vehicle Capacity (Max.)</i>	<i>Crew Size A License</i>
<i>Kwuna</i>	146	16	4

Terminal	Skidegate	Alliford Bay
<i>Location</i>	Graham Island	Moresby Island
<i>Holding Capacity</i>	170 AEQ	18 AEQ
<i>Parking</i>	None	None
<i>Dock</i>	2	1

ROUTE 28 - BELLA COOLA - MID COAST - PORT HARDY

OVERVIEW

Route 28 (Seasonal direct service) connects Bella Coola with Port Hardy and Vancouver Island.



Route 28A (Year-round connector service) connects the Mid Coast communities of Bella Bella (McLoughlin Bay), Shearwater, Ocean Falls and Bella Coola and provides Ocean Falls and Shearwater with weekly connections to/from Port Hardy via Route 10.

A route terminus counts as two stops, one each for day of arrival and day of departure.

CORE SERVICE LEVELS

Number of Round Trips to be Delivered per Contract Year		89
Minimum Number of Round Trips per Week	Peak	3.5*
	Off Peak	1^
Hours of Operation	Peak	Varies
	Off Peak	Varies

* PEAK SERVICE CONSISTS OF 2.5 ROUND TRIPS PER WEEK BETWEEN BELLA COOLA AND PORT HARDY AND 1 ROUND TRIP PER WEEK BETWEEN BELLA COOLA AND THE MID COAST – OCEAN FALLS, SHEARWATER AND BELLA BELLA (MCLOUGHLIN BAY) WHICH INCLUDES CONNECTIVITY FOR OCEAN FALLS AND SHEARWATER TO PORT HARDY VIA ROUTE 10.

^ OFF-PEAK SERVICE CONSISTS OF 1 ROUND TRIP PER WEEK BETWEEN BELLA COOLA, SHEARWATER, OCEAN FALLS AND BELLA BELLA (MCLOUGHLIN BAY) CONNECTING WITH ROUTE 10 SERVICE TO OR FROM PORT HARDY.

ROUTE AND SERVICE DESCRIPTION

Distance	Varies Bella Coola – Port Hardy 134 nautical miles Bella Coola – Ocean Falls – Shearwater – Bella Bella 85 nautical miles
Crossing Time	Varies to maximum of 10 hours

VESSEL AND TERMINAL DESCRIPTION

<i>Vessel or Vessel Class</i>	<i>Passenger Capacity (Max.)</i>	<i>Vehicle Capacity (Max.)</i>	<i>Crew Size A License</i>
<i>Northern Sea Wolf</i>	188	35	12
<i>Quadra Queen II</i>	193	26	7

Terminal	Bella Coola	Bear Cove	Shearwater	Ocean Falls	McLoughlin Bay
<i>Location</i>	4 km from Bella Coola	10 km from Port Hardy	Shearwater	Ocean Falls	3 km from Bella Bella
<i>Holding Capacity</i>	0 AEQ	273 AEQ	0 AEQ	0 AEQ	9 AEQ
<i>Parking</i>		Limited			
<i>Docks</i>	1	1	1	1	1

ROUTE 30 – TSAWWASSEN TO NANAIMO



OVERVIEW

Route 30 links Tsawwassen on the Lower Mainland, and Duke Point in Nanaimo on Vancouver Island.

CORE SERVICE LEVELS

Number of Aggregate Round Trips to be Delivered per Contract year on Routes 1, 2, 3 and 30		12,394
Minimum Number of Round Trips to be Delivered per Contract Year		2,379
Minimum Number of Round Trips per Day	Peak	7
	Off Peak	7 (4 on Saturday & Sunday)
Minimum Hours of Operation	Peak	12
	Off Peak	12 (7.5 Saturday & Sunday)

ROUTE AND SERVICE DESCRIPTION

Distance	37 nautical miles
Crossing Time	2 hours

VESSEL AND TERMINAL DESCRIPTION

<i>Vessel or Vessel Class</i>	<i>Passenger Capacity (Max.)</i>	<i>Vehicle Capacity (Max.)</i>	<i>Crew Size A License</i>
<i>Coastal</i>	1571	310	33
<i>Queen of Alberni</i>	1171	280	29
<i>Queen of New Westminster</i>	1303	254	29

Terminal	Tsawwassen	Duke Point
<i>Location</i>	Delta	Nanaimo
<i>Holding Capacity</i>	2,175 AEQ	944 AEQ
<i>Short Term Parking</i>	160 car spaces	78 car spaces
<i>Long Term Parking</i>	826 car spaces plus 34 drop-off	187 car spaces
<i>Docks</i>	5	1

Appendix 2 of Schedule “A” Unregulated Routes

The following are Unregulated Routes:

Route Number	Route Name
25u	Alert Bay – Sointula – Port McNeill
51	Ahousaht – Hot Springs Cove - Tofino
53	Kyuquot – Tahsis – Gold River
54	Dodge Cove – Prince Rupert
55	Lasqueti Island – French Creek
59	Bamfield – Barkley Sound – Port Alberni
60	Hartley Bay – Kitkatla – Oona River – Metlakatla – Prince Rupert

Prince Rupert - Tuck Inlet (charter). BC Ferries is also the owner of the Vessel operating on this route. The Vessel is leased to the Operator.

SCHEDULE “B”
Service Fee for Designated Ferry Routes

Service Fee

1. The Service Fee payable to BC Ferries pursuant to this Agreement for Services provided in respect of each Designated Ferry Route will be as follows:
 - (a) subject to the terms of this Agreement including sections 2 to 4 of this Schedule, an amount not exceeding \$194,045,882 in respect of Contract Years 2024/25 (April 1, 2024 to March 31, 2025), 2025/26 (April 1, 2025 to March 31, 2026); 2026/27 (April 1, 2026 to March 31, 2027); and 2027/28 (April 1, 2027 to March 31, 2028) for ferry transportation services provided by BC Ferries on the Designated Ferry Routes and to pay for the Seniors Discount in accordance with section 5.1 (the “Ferry Transportation Fee”). The cost and volume of seniors travelling will vary annually depending on usage, fares and fuel surcharges/rebates. The Ferry Transportation Fee includes \$30 million to reflect a notional amount for the Seniors Discount. For the purposes of annual route statements, the cost of the Seniors Discount will be applied to all Designated Routes based on actual usage of the discount on each route. The unused portion of the \$30 million “notional amount” will be allocated to the Service Fee; and
 - (b) an amount representing reimbursement to BC Ferries for the foregone revenue in respect of the provincial social program discounts (the “Social Program Reimbursement”), as those discounts may be changed by the Province upon 90 days written notice to BC Ferries, calculated in accordance with section 5 of this Schedule and in an amount equal to 100% of the forgone revenue.

Ferry Transportation Fee

2. The Ferry Transportation Fee identifies the maximum annual amount that, subject to the terms of this Agreement, is payable as the Ferry Transportation Fee in respect of each Contract Year.
3. In the event that BC Ferries reduces service on a Designated Ferry Route below the Core Service Level required in relation to that Designated Ferry Route for reasons other than those identified in section 4.01(b), the Ferry Transportation Fee payable will be reduced by the amounts in Table 1 for each of the applicable Designated Ferry Routes and associated round trips, unless the Commissioner authorizes otherwise after taking into consideration the matters set out in Section 4 of this Schedule.
 - a) For clarity should BC Ferries provide flights, tug and barge and/or water taxi service to mitigate the impacts of reduced service below Core Service levels, the provision of alternative service(s) would not count as round trips for the purpose of meeting Core Service Levels for the Designated Ferry Route.
 - b) The Parties agree to meet prior to the commencement of Performance Term 6 to develop alternative measures in lieu of paying the penalties referred to above which would benefit the community or ferry users. Should the parties agree, BC Ferries could implement these agreed to measures in lieu of paying the penalties referred to above.

Table 1

Routes	Round Trip Ferry Transportation Fee Reduction
Major Routes	
1, 2, 3, 30	\$7,000
Minor Routes	
4, 5, 6, 7, 8, 9, 12, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26	\$1,000
13	\$100
Northern Routes	
10	\$60,000
11	\$34,000
28	\$13,000

4. Despite section 3, the Commissioner may relieve BC Ferries of a reduction to the Ferry Transportation Fee under that section after taking into consideration the costs incurred by BC Ferries during the time of the reduction in service and whether
- (a) the events or circumstances causing the reduction were anticipated or predictable;
 - (b) the events or circumstances causing the reduction were in the reasonable control of BC Ferries;
 - (c) BC Ferries made reasonable efforts to avoid the events or circumstances causing the reduction;
 - (d) BC Ferries is moving expeditiously to correct the events or circumstances causing the reduction; and
 - (e) BC Ferries is taking or has taken measures to mitigate the impacts of the reduction.

Social Program Reimbursement

5. The value of the foregone revenue is calculated on the applicable fare, as it may be adjusted, taking into account any and all discounts, special programs, offerings or loyalty program, at the time of travel, as follows:

- (a) BC Student (under 19 years of age) discount.

Students travel at a 100% discount on those routes where they must travel to attend school (Salt Spring Island students are included). The free travel also includes travel to attend or participate in school and junior association educational and sporting events. Students travel at a 50% discount on school events on all other routes (Mainland routes, Powell River/Little River, Tsawwassen/Gulf Islands and the Northern Routes).

Details of where students travel at a 100% discount and where the fare is at 50% of the adult or child fare is illustrated in the Table attached as Appendix 2 of this Schedule.

- (b) Accessibility Discount.

People with permanent disabilities in possession of a BC Ferries Status I.D. card and one support person if required travel at a 50% discount off the passenger fare on all routes. The discount is applicable to both adults and children and one support person if required.

(c) Medical Travel Assistance Program Discount.

The Province's Medical Travel Assistance Program provides a 100% discount for travel by patients, their vehicles and an escort (if necessary) for non-emergency medical treatments. To qualify, an individual must first have their doctor complete a form, which is then verified by the Ministry of Health who issue a date-restricted confirmation number.

5.1 Senior Discount

BC Ferries will provide discounts to those seniors, who are 65 or older, and produce a valid BC Gold Carecard or BC Services Card as follows:

- (i) a 100% discount on the applicable passenger fare, as it may be adjusted, taking into account any and all discounts, special programs, offerings or loyalty program, at the time of travel, on any of the Designated Ferry Routes except for the Northern Routes (10, 11, and 28):
 - (A) from Monday to Thursday, excluding all statutory holidays; and
 - (B) on Remembrance Day;
- (ii) a 33% discount on the applicable passenger fare, as it may be adjusted, taking into account any and all discounts, special programs, offerings or loyalty program, at the time of travel, on each day of the week for travel on the Northern Routes (10, 11 and 28).

Invoicing and Payment

6. Invoicing and payments with respect to the Service Fee for the Designated Ferry Routes will be in accordance with this section 6 as follows:

- (a) Payment with respect to the Ferry Transportation Fee is to be made in monthly installments to BC Ferries apportioned to percentages listed below. Monthly installments are to be paid no later than the last business day of each and every month and are to be deposited in a bank account designated by BC Ferries.
 - (i) Monthly percentage of Payment with respect to the portion of the annual Ferry Transportation Fee for purposes of payment:
 - April 8%
 - May 8%
 - June 9%
 - July 9%
 - August 9%
 - September 9%
 - October 8%
 - November 8%
 - December 8%
 - January 8%

- February 8%
- March 8%
- Total 100%

- (b) BC Ferries will provide, on a quarterly basis in accordance with its fiscal year and within 60 days of the close of each quarter the “Quarterly Statement” that includes the following:
- (i) the dates to which the Quarterly Statement applies (the “Reporting Period”);
 - (ii) the total amount of Ferry Transportation Fees paid by the Province during the Reporting Period;
 - (iii) the actual number of round trips delivered by BC Ferries on each Designated Ferry Route in relation to the minimum Core Service Levels for each Designated Ferry Route for the Reporting Period;
 - (iv) the number of missed round trips by Designated Ferry Route compared to the planned schedule for the operating day and the reason for each missed round trip;
 - (v) the number of missed round trips by Designated Ferry Route compared to the Core Service Levels and the reason for each missed round trip ;
 - (vi) the number of missed Core Service Level round trips by Designated Ferry Route and identifying whether the round trip met the criteria for a Temporary Service Disruption;
 - (vii) the missed Core Service Level round trips that do not meet the criteria of a Temporary Service Disruption and whether BC Ferries provided a benefit as contemplated in Section 3 (b) of Schedule B and the nature of the benefit;
 - (viii) a calculation of any amounts owing by BC Ferries to the Province as a result of any reduction in service by BC Ferries as contemplated in Section 3 of this Schedule B subject to any Commissioner Order;
 - (ix) a calculation of any amounts owing by the Province to BC Ferries relating to the Goods and Services Tax for Ferry Transportation Fees on Route 13;
 - (x) for each month, the total number of senior passengers carried on each Designated Ferry Route and the associated foregone revenues resulting from the Senior Discount in accordance with section 5.1; and
 - (xi) a copy of the operations reports submitted to the Commissioner under section 65 of the Coastal Ferry Act.
- (c) The final Quarterly Statement of each fiscal year will also identify whether annual Core Service Levels were met by BC Ferries. The final Quarterly Statement of each fiscal year, in addition to the information in each Quarterly Statement, will:
- (i) identify for each Designated Ferry Route the difference between:

- (a) the total number of round trips to be delivered per Contract Year on that Designated Ferry Route to meet Core Service Levels, less reductions attributable to Temporary Service Disruptions as set out in Schedule A, Section 2; and
 - (b) the total number of round trips actually delivered by BC Ferries on that Designated Ferry Route in the Contract Year (the "Difference")

[the Difference will not include the number of round trips which have previously been calculated within Section 6`b(iv) of this Schedule B];
 - (c) the number of missed round trips by Designated Ferry Route compared to the planned schedule for the operating day and the reason for each missed round trip;
 - (d) the number of missed round trips by Designated Ferry Route compared to the Core Service Levels and the reason for each missed round trip;
 - (e) the missed Core Service Level round trips, identifying whether the round trip met the criteria for a Temporary Service Disruption; and
 - (f) for missed Core Service Level round trips that do not meet the criteria of a Temporary Service Disruption whether BC Ferries provided a benefit as contemplated in Section 3 (b) of Schedule B and the nature of the benefit.
- (ii) Any amounts owing based on the Quarterly Statement will be settled within 30 days of receipt of the Quarterly Statement.
 - (iii) The total Ferry Transportation Fee payable by the Province in a Contract Year will not exceed the maximum annual Ferry Transportation Fee as set out in the Ferry Transportation Fee corresponding to the applicable Contract Year.
 - (iv) BC Ferries will invoice the Province monthly for the Social Program Reimbursements. The invoice will set out the numbers of passengers and vehicles carried and reimbursement amount for each Designated Ferry Route by social program, including BC Student, Accessibility Discount, and the Medical Travel Assistance Program Discount. Payment is to be made to BC Ferries within 30 days of receipt of the invoice by deposit into a bank account designated by BC Ferries, in such amounts and in such manner as BC Ferries directs.

7. Fuel Costs in Relation to Designated Ferry Routes 10, 11 and 28 for Performance Term Six

7.1 If the Commissioner

- (a) establishes a set price for fuel in the price caps established for Performance Term Six, and
- (b) requires BC Ferries to establish one or more fuel deferral accounts,

the parties will address variations in the actual fuel prices for fuel consumed to provide Services in accordance with this Agreement on Designated Route Nos. 10, 11 and 28 in accordance with this section 7, including section 7.3.

- 7.2 BC Ferries will as soon as practicable following the Order referenced in section 7.1 establish and thereafter maintain a separate account to accurately track, including record and account for the amounts described in section 7.3.
- 7.3 In the event that actual fuel costs described in section 7.1 in relation to Designated Ferry Route Nos. 10, 11 and 28:
- (a) exceed the Performance Term Six set price for fuel by an amount greater than 5 cents per litre, then the amount in excess of 5 cents per litre will be added to the BC Ferries' account established in accordance with section 7.2 as a debit; or
 - (b) fall below the Performance Term Six set price for fuel by an amount greater than 5 cents per litre, then the amount in excess of 5 cents per litre will be added to the account created in 7.2 as a credit.
- 7.4 Without limiting any other term of this Agreement, BC Ferries will maintain accurate records and documentation, including accounting records, books of accounts, invoices, receipts, vouchers and other supporting documents relating to the matters described in this section 7, and will upon the request, from time to time, of the Province (which request will give BC Ferries not less than five (5) days notice) permit the Province, its servants and agents, during regular business hours and at the Province's expense, to copy, review and examine documentation, including source and originating documents, and calculations in detail sufficient to enable the Province to satisfy itself, acting reasonably, as to the matters described in this section 7 including as to the amounts shown as owing and payable by one party to the other, as the case may be, and the parties agree that section 6.04(e) of the main body of this Agreement applies to records and documents relating to such matters.
- 7.5 Payments by BC Ferries to the Province and payments by the Province to BC Ferries, as the case may be, in respect of the matters described in this section 7 will be made on a quarterly basis during the Contract Year. At the end of each quarter, any balance in BC Ferries account established in accordance with section 7.2 will be eliminated in the following manner:
- (a) in the event of a debit balance, the Province will, subject to the terms of this Agreement, pay such debit balance to BC Ferries, or
 - (b) in the event of a credit balance, BC Ferries will, subject to the terms of this Agreement, pay such credit balance to the Province

within 60 days of the parties having settled and agreed on the amount determined as owing and payable under this section 7.

COASTAL FERRY SERVICES CONTRACT

Appendix 1 of Schedule "B" BC Student (under 19 years of age) Discount Table

Route #	Route Name	Adult Student at 50% Adult Fare	Child Student at 50% Child Fare	Free Adult Student	Free Child Student
Route 1	Swartz Bay/ Tsawwassen	X	X		
Route 2	Horseshoe Bay/ Departure Bay	X	X		
Route 3	Horseshoe Bay/ Langdale	X	X		
Route 4	Swartz Bay/ Fulford			X	X
Route 5	Swartz Bay/ Outer Gulf Islands*			X	X
Route 6	Crofton/ Vesuvius			X	X
Route 7	Saltery Bay/ Earls Cove	X	X		
Route 8	Horseshoe Bay/ Bowen Is.			X	X
Route 9	Tsawwassen/ Gulf Islands	X	X		
Route 10	Prince Rupert/ Bear Cove (Port Hardy)	X	X		
Route 11	Prince Rupert/ Skidegate	X	X		
Route 12	Mill Bay/ Brentwood Bay			X	X
Route 13	Langdale/ Keats/ Gambier Is.			X	X
Route 17	Powell River/ Little River	X	X		
Route 18	Powell River/ Texada Is.			X	X
Route 19	Nanaimo Hbr/ Gabriola Is.			X	X
Route 20	Chemainus/ Thetis/ Penelakut			X	X
Route 21	Buckley Bay/ Denman Is.			X	X
Route 22	Denman/ Hornby Is.			X	X
Route 23	Campbell River/ Quadra Is.			X	X
Route 24	Quadra Is./ Cortes Is.			X	X
Route 25	Port McNeill/ Alert Bay/ Sointula			X	X
Route 26	Skidegate/ Alliford Bay			X	X
Route 28	Port Hardy/Mid Coast/Bella Coola	X	X		
Route 30	Duke Point/ Tsawwassen	X	X		

*Students travel for free on Inter Southern Gulf Island Trips